

Privacy Policy



Grand HVAC Leasing
if it appreciates buy it - if it depreciates lease it

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Privacy Policy

Grand HVAC Leasing LTD., and Grand HVAC Leasing USA LLC. (“GHL”) are committed to protecting the privacy of their customers and trusted partners. GHL has adapted a privacy policy in order to protect information collected from customers and partners. This document outlines the procedures in place in order to ensure that this policy is upheld to the best of the ability of GHL.

Procedures

Protection of Personal Information

GHL will do everything in their power to ensure that the collection, disclosure, and use of information is done in a manner that ensures the protection of this information. GHL will follow the ten principles and guidelines set out by the Privacy Policy in order to ensure the protection of personal information.

Grand HVAC Leasing LTD., and Grand HVAC Leasing USA LLC. (“GHL”) (“us”, “we”, or “our”) operates the Grand HVAC Leasing websites (the “Service”).

This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service.

We will not use or share your information with anyone except as described in this Privacy Policy.

We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at www.grandhvacleasing.com and www.ghlsolutions.com

Log Data

We collect information that your browser sends whenever you visit our Service (“Log Data”). This Log Data may include information such as your computer’s Internet Protocol (“IP”) address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages and other statistics.

Google Analytics, AdSense & DoubleClick Cookie

Google, as a third-party vendor, uses cookies to serve ads on our Service.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer’s hard drive.

We use “cookies” to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Service Providers

We may employ third party companies and individuals to facilitate our Service, to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used.

These third parties have access to your Personal Information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party’s site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over, and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from children under 18. If you are a parent or guardian and you are aware that your child has provided us with Personal Information, please contact us. If we discover that a child under 18 has provided us with Personal Information, we will delete such information from our servers immediately.

Compliance with Laws

We will disclose your Personal Information where required to do so by law or subpoena.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Retention of Information

Personal information is retained for such time as an individual remains a customer of GHIL, or periods of time prescribed by applicable laws and regulations.

Access, Correcting or Updating Personal Information

Customers of GHIL may wish to review or verify the personal information held by GHIL, as well as to whom this information has been disclosed. This request must be made in writing to:

Privacy Officer
Grand HVAC Leasing
3230 South Service Road, Suite 200
Burlington, ON L7N 3T9
info@grandhvacleasing.com

GHIL will verify the identity of the individual making the request and respond within 30 days at no cost to the individual making the request. Should any information be incorrect, GHIL will make the necessary changes to the file promptly.

Complaints or Concerns

Should an individual have a concern related to GHV's collection, use, or disclosure of information, they may submit a complaint in writing to the Privacy Officer. Upon verification of the individual's identity, the Privacy Officer will investigate the complaint and provide a written report of the findings to the individual.

Where a complaint is determined to be well founded, the Privacy Officer will take the necessary steps to correct the policy, procedure, or information and revise as needed.